

**Jefferson County Health Alliance  
Technology Action Team**

February 1, 2021 12:00-1:00pm  
Microsoft Teams

**Meeting  
Notes**

**Meeting Objectives:**

- Agree on commitment areas
- Create general workplan

**Action Team Overview:**

We will connect systems by sharing data to create greater efficiencies and improved client outcomes.

These systems include community organizations, home visitation programs, therapies and services for people with special needs, health care organizations, protective services and benefit services. The data we will share include demographics, benefit status, support and safety planning, referral and follow-up, health care utilization, health outcomes and screening/assessment results.

To get us toward this objective we will:

1. Improve access to benefit information
2. Assure efficient and effective methods to refer a customer somewhere else and know what happens with that referral (closed loop referral process).
3. Share data (including 3<sup>rd</sup> party data)
4. Streamline processes and requirements across systems

**Participants:** Ben Wiederholt, Jane Barnes, Jason Greer, Margaret Huffman, Melissa Palay, Sam Taylor, Brandon Ward, Mary Rueda

**Activity**

Reviewed the Discussion Map (attached)

- Agreed it reflected the conversation to date.
- Recognized the importance of expanding and editing the map over time, with particular attention to adding the consumer perspective.
- Envisioned adding an interactive element to it that would allow people to see greater detail within each project.

and worksheet feedback

<https://docs.google.com/document/d/1dVQKzpb-kk2BidOq9wqzHuque0Tdx4zZvw-1BNjamI/edit>

Nuggets from Circle of Parents with respect to experience with coordination (or lack thereof) among systems.

- Repetitive intake is time-consuming and exhausting
- Universal ROI is necessary WITH caveats particularly client ownership and understanding
- Don't let the paper trail define people
- Hard rules don't intersect with reality
- Caring people matter. Jeffco Problem Solving Courts (specifically FIT court) are examples of teamwork and ROI done well.

Kelly is currently compiling notes of these conversations

	<p>Priority project(s)</p> <ul style="list-style-type: none"><li>- Way of doing: Keeping client experience, concerns and suggestions at front of work.</li><li>- Project 1: Identify common clients to identify overlap.</li><li>- Project 2: Define other data sharing</li><li>- Project 3: Stay abreast on social health information exchanges and resource and referral networks and what impacts (and potential projects) locally</li></ul>	
	<p>Next steps</p> <ul style="list-style-type: none"><li>- Develop work plan</li><li>- Arrange presentation on social health information exchanges at state, regional and county level.</li><li>- Set recurring meetings, which can be adapted as the workplan develops.</li></ul>	