

Jefferson County Health Alliance

Progress Report Narrative (February 2019 – August 2020)

When answering questions 1-4 below, describe the progress being made in achieving each of the performance measures below, and listed in the original Grant Agreement:

Expected Outcomes/Performance Measures

- Before the end of the second quarter 2019, The Jeffco Health Alliance, with the support of The Civic Canopy, will develop a staffing plan that maps out current 2019 staffing needs, as well as anticipated future staffing needs starting in the 1st quarter of 2020. The staffing plan should include job descriptions, a recruitment plan, detailed budget, budget narrative and clear rationale for the proposed positions.

1. Progress and Results - *Describe the progress made toward achieving the performance measures as stated in the Grant Agreement and listed above.*

- a. Completed the staffing plan as required by the grant.

<https://www.civicnetwork.io/sites/default/files/2020-09/JCHA%202019-2020%20Staffing%20Plan.pdf>

2. Successes and Challenges - *Describe the significant successes and challenges the organization has experienced related to the funded grant.*

Beyond developing the staffing plan, the Jefferson County Health Alliance used this grant period to successfully moved through the first three phases of collective impact, thus setting the Alliance up for implementation. Through coaching from The Civic Canopy, the Alliance has positioned itself as the backbone for broad collective impact efforts in Jefferson County. The phases of collective impact, as described in the Community Toolbox, are:

- A. Assess Readiness:** Assess urgency, history of collaboration, champions, resources
- B. Initiate Action:** Steering committee, community outreach, baseline data
- C. Organize for Impact:** Create common vision, Common results, solicit community perspective
- D. Begin Implementation:** Determine shared measures, aligned strategies, develop working groups, introduce initiative to broader community, create backbone
- E. Sustained Action and Impact:** Implement strategies, measure indicators, measure performance measures, evolve steering committee, continue on-going activities, strengthen community engagement

Key successes in developing as a backbone include:

- a. **Assessed readiness** - The Alliance partners had already laid the foundation in assessing readiness which multiple years of planning and growing collective impact work through the Health Jeffco Network and initial steps to learn and grow from the Live Well San Diego model. During this grant period, the Alliance also assessed its readiness using
 - i. the Community Learning Model Rubric (<https://www.civicnetwork.io/sites/default/files/2019-10/Rubric%20Summary%20April%202019.pdf>) and
 - ii. the Working Together Survey (https://www.civicnetwork.io/sites/default/files/2020-02/JCHA_TurntheCurve_Data-Walk.pdf).
- b. **Initiated action** – Although the steering committee had generally formed, to initiate action the Alliance formalized the structure of the steering committee including executive roles, began community outreach and gathered and analyzed initial data.
 - i. Developed initial governance charter with and additional revision (https://www.civicnetwork.io/sites/default/files/2020-04/JCHA%20Governance%20Charter_v2_final.docx)
 - ii. Sought input from over 350 community members to inform the development of vision and result statements. (https://www.civicnetwork.io/sites/default/files/2020-02/JHA_2019-Community-Input_Final_Report.pdf)
- c. **Organized for Impact** – With input from across the community, the Alliance created a vision and identified result areas
 - i. Developed and tested a vision statement (<https://www.civicnetwork.io/sites/default/files/2020-09/JCHA%20Visioning%20Statement%20Testing%2011.2019.pdf>)
 - ii. Created results statements (https://www.civicnetwork.io/sites/default/files/2020-09/JCHA-Overview_2020.01.25.pdf)
 1. Connection: People and organizations are well connected in a caring, supportive community.
 2. Collaboration: People and organizations work together to improve outcomes and change systems.
 - iii. Identified indicators of success (https://www.civicnetwork.io/sites/default/files/2020-02/JCHA_TurntheCurve_Data-Walk.pdf)
 1. Connection
 - a. Percentage of adults who spend time with family or friends
 - b. Percentage of adults who have had a conversation or spent time with neighbors

- c. Percentage of adults who have neighbors who do favors for each other
 - d. Percentage of adults, older adults and youth who belong to any clubs
 - 2. Collaboration
 - a. Percentage of people who agree with statements of collaboration in Jefferson County
 - b. Average scores on the Jefferson County Health Alliance Working Together Survey
 - iv. Held a “Turn the Curve” event with approximately 100 participants in February 2020 to identify strategies to move us toward our results. ([https://www.civicnetwork.io/sites/default/files/2020-02/JCHA%20Turn-the-Curve 2020.02.10 notes.pdf](https://www.civicnetwork.io/sites/default/files/2020-02/JCHA%20Turn-the-Curve%202020.02.10%20notes.pdf))
- d. Beginning Implementation** – As 2020 unfolds, the Alliance is beginning implementation of strategies to foster connection and strengthen collaboration. It has already determined shared indicators, aligned strategies and is currently developing working groups and continually crating a backbone.
- i. Launched a site on the Civic Network that has both public and member-only information, <https://www.civicnetwork.io/network/jefferson-county-health-alliance>
 - ii. Pivoted the identification of strategies and action teams in response to Covid19 and identified 5 strategies to move us toward our desired results.
 - 1. Culture of Connection
 - 2. Center work in the Community
 - 3. Collaborative Funding
 - 4. Technology
 - 5. Leveraging needs assessments
 - iii. Initiated 5 action teams to drive the activities of the strategies. ([https://www.civicnetwork.io/sites/default/files/2020-09/JCHA Action-Team updates 2020.09.01 0.pdf](https://www.civicnetwork.io/sites/default/files/2020-09/JCHA%20Action-Team%20updates%202020.09.01%200.pdf))

Challenges the Alliance encountered during this grant period include:

- iv. The first two phases of collective impact – assessing readiness, initiating action and organizing for impact – took longer than anticipated. The Alliance focused on growing support and community engagement with the Alliance as it moved through the collective impact process, which took longer than originally anticipated.
- v. **The emergence of covid19** – Like so many other organizations and collaborations, the Alliance recalibrated after the emergence of covid19. The Alliance had had its Turn the Curve in February 2019

which was intended to be followed closely by a broad launch of action teams. Due to covid19, this launch has been at a gentler pace allowing space for people and organizations to join the work as they find breathing room from the pandemic.