

The following is a brief survey for evaluating the overall quality of a process. "Process" refers to how a group of people is working together to deal with a problem they have in common or a goal they are trying to achieve. When you rate the following items, you should be thinking of your (. . .)

There are no right or wrong answers to this survey. Regardless of what you think, you can be sure that there are others who will agree with you. Please rate all of items. When you have finished, please look back over the items on more time, to see if you have left any items unrated. Please circle the scale interval that best represents your evaluation of the process.

1. The people involved in the process usually are focused on broader goals, rather than individual agendas.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
2. The process is free of favoritism.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
3. Often decisions are made in advance and simply confirmed by the process.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
4. In the process, everyone has an equal opportunity to influence decisions.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
5. The process gives some people more than they deserve, while shortchanging others.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
6. The process responds fairly to the needs of its members.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
7. Decisions made in the process are based on fair criteria.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
8. In the process, some people's "merits" are taken for granted while other people are asked to justify themselves.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
9. In the process, strings are being pulled from the outside, which influence important decisions.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
10. The allocation of resources is decided fairly.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
11. The criteria for allocations are fairly applied.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
12. In the process there is sufficient opportunity to challenge decisions.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
13. In discussions about decisions or procedures, some people are discounted because of the organization they represent.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
14. The decisions made in the process are consistent.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree
15. Decisions are based on accurate information.
Strongly Agree Agree Agree more than disagree Disagree more than agree Disagree Strongly Disagree