



THE CIVIC CANOPY

COLLECTIVE IMPACT **SUMMIT**

# BUILDING A CULTURE OF COLLABORATION

## for the good of all

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November 29 & 30, 2017

Denver, Colorado

#CanopySummit2017

[www.civikkanopy.org/summit](http://www.civikkanopy.org/summit)

# FOR THE GOOD OF ALL

The Civic Canopy welcomes you to its annual Collective Impact Summit and is pleased to partner with Tamarack Institute to host this event. The 2017 Collective Impact Summit is designed to bring together nonprofit, business, government, philanthropic partners and community members from across Colorado and beyond to build skills and knowledge around what it takes to ensure healthy, thriving communities. Together, participants will explore an expanded view of collaboration, a more radical form of inclusion, and a renewed understanding of the phrase “for the good of all.”

## THE CIVIC CANOPY

The Civic Canopy transforms the way pivotal issues are solved by creating a culture of collaboration across Colorado. As a community-based nonprofit, the Canopy’s work connects diverse groups of people seeking change in their communities and equips them with tools to create meaningful and lasting impact. The research-based Community Learning Model reinforces the Canopy’s comprehensive suite of core services designed to: build connections through shared technology, build capacity through training and technical assistance, and build a movement through engagement and advocacy.



## TAMARACK INSTITUTE

The Tamarack Institute is a connected force for community change. They work with leaders in non-profits, governments, businesses and the community to make work of advancing positive community change easier and more effective. Tamarack does this by teaching and writing about collective impact, community engagement, collaborative leadership, community development, and evaluating community impact. They turn theory into action by connecting people into networks to share and learn together, and work one-on-one with organizations to help advance their specific agendas.



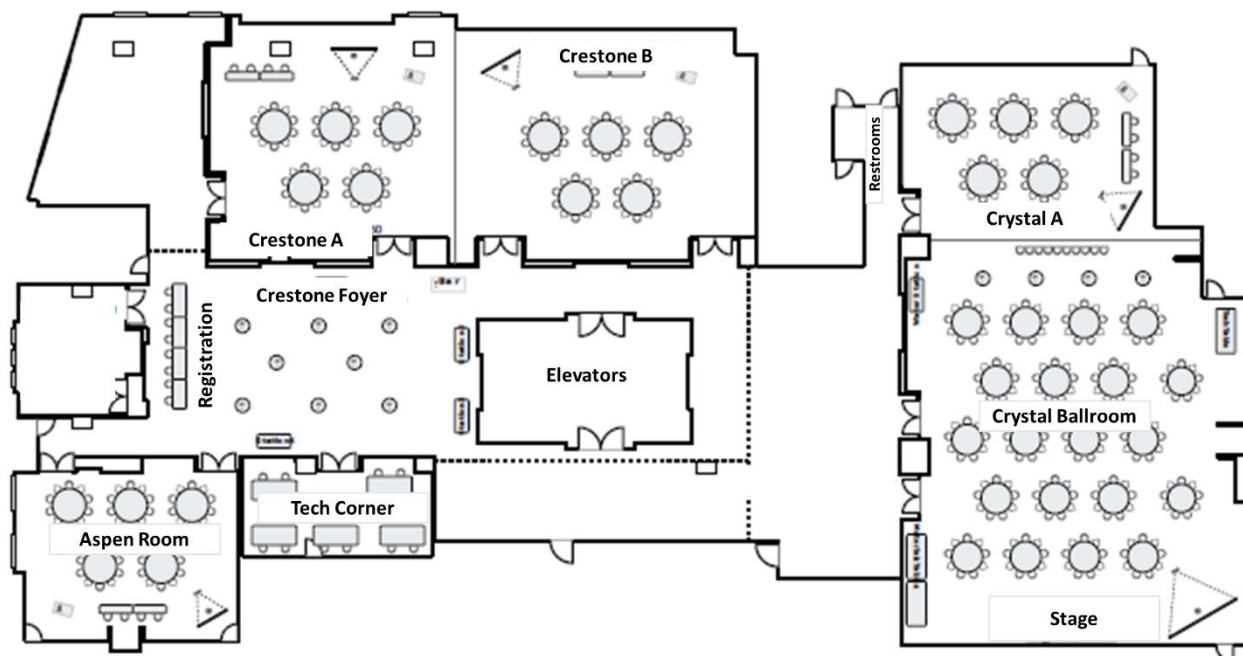
## GETTING AROUND

### Welcome to the Embassy Suites by Hilton at the Downtown Denver Convention Center

The bustle of Denver and the view of the Rocky Mountains provide an incredible backdrop for the 2017 Collective Impact Summit. Below find a map of the Embassy Suites 3<sup>rd</sup> Floor conference space where all plenary sessions, workshops, and Wednesday evening's reception will be held.

### Embassy Suites, Floor 3

Note: There is a space available for personal needs including lactation. Please ask for a key at the registration table.



### Where to explore around Denver

Denver offers a wide array of cultural and culinary experiences, along with opportunities for adventure. The conference is located in the middle of Downtown Denver where you will find many places to dine and explore on any budget within a short five to 10 minute walking distance. If you wish to venture beyond Downtown Denver, within 20 minutes you will find museums to explore, or the Rocky Mountain foothills to hike. Visit the registration table for a more detailed list of restaurants, breweries, and events nearby.

# COLLECTIVE IMPACT SUMMIT AGENDA

Additional details on daily activities, workshop sessions and materials can be found starting on page 5 and at [www.civiccanopy.org/summit](http://www.civiccanopy.org/summit).

NOVEMBER 29, 2017

DAY 1, WEDNESDAY, 9:00 AM – 6:00 PM

**7:30 AM Registration Opens & Breakfast Served**  
*(Embassy Suites, 3<sup>rd</sup> Floor)*

**9:00 AM Welcome and Convene Summit Learning Community**  
*(Crystal Ballroom)*

**11:00 AM Break**

**11:15 AM Tool Sessions**  
Storytelling for Social Change  
Listening Like Life Depended  
Inclusive Process to Get to a Common Agenda  
Groundbreaking Tools for Inclusive Dialogue  
Practical Exercises for Building Systems Maps

**12:15 PM Lunch – Table Topic Conversations Offered**  
*(see next page)*  
*(Crystal Ballroom)*

**1:15 PM Workshop A**  
Collaborating for Social Change  
Capturing Unintended Outcomes: Three Helpful Tools  
Moving from Talk to Operationalizing Equity  
Theory of Change: A Tool to Identify Shared Action  
Creating Collective Impact through RBA

**2:45 PM Break**

**3:15 PM Workshop B**  
Authentic Engagement in Action  
Creating a Container for Change  
Putting Power Behind Your Message  
Creating and Using Indicator Sets to Drive Change  
Technology Tools that Promote Collaboration

**4:45 PM – 6:00 PM Networking & Reception**  
*(Crestone Foyer)*

NOVEMBER 30, 2017

DAY 2, THURSDAY, 8:30 AM – 3:30 PM

**7:30 AM Reflective Meditation (see flyer)**  
with Lalaria Simone, Alchemy Ritual Goods  
*(Aspen Room)*

**7:30 AM Breakfast**  
*(Embassy Suites, 3<sup>rd</sup> Floor)*

**8:30 AM Reconvene Summit Learning Community:**  
Mid-Point Reflection  
*(Crystal Ballroom)*

**9:45 AM Break**

**10:00 AM Workshop C**  
Co-Creating Solutions for Wicked Questions  
Placing the Human at the Center of the System  
Transforming the Power of Discourse  
Harnessing Data to Grow Impact  
Collaborating with the Enemy

**11:30 AM Lunch**  
*(Crystal Ballroom)*

**12:30 PM Workshop D**  
Enhancing Skills to Use Data  
How the Business World is Changing Philanthropy  
Intelligent Failure  
Operationalizing the Backbone  
Building Equitable Systems (1-2pm)

**2:00 PM Break**

**2:30 PM Summit Learning Community Closing**  
*(Crystal Ballroom)*

**4:00 PM Go forth and collaborate!**

## TECH CORNER

Make sure to check out the Tech Corner at some point during your experience at the Summit!

**Jeff Mohr from Kumu** can share real-time tips and approaches to using Kumu to map networks and systems.  
[www.kumu.io](http://www.kumu.io)

**Michael Adrian from Clear Impact** can highlight tools to integrate the Results Scorecard into your collaborative efforts.  
[www.clearimpact.com](http://www.clearimpact.com)

**The Civic Canopy and Open Media Foundation** can introduce you to Civic Network, a tool designed to enhance collaboration.  
[www.civicnetwork.io](http://www.civicnetwork.io)

**The University of Colorado-Denver team** can orient you to the PARTNER tool to assist with social network analysis.  
[www.partnertool.net](http://www.partnertool.net)

## DAY 1: LUNCH TABLE TOPICS

If you would like to join fellow Summit participants in an informal table top conversation during lunch on Day 1, you will find tables in the Crystal Ballroom according to the following topics:

Community Engagement

Decision Making Through Consensus Building

Group Facilitation Tools & Techniques

Shared Measurement & Data Collection

Building Effective Action Teams

Communications & Framing

## CONNECT AND ENGAGE

There are a variety of ways for you to share thoughts, reflect on your experience, and plan for action.

### SUMMIT LEARNER JOURNAL



In your registration materials you will find a small “Summit Learner Journal” to use throughout the Summit. This journal is meant to support you in reflecting and planning for action when you leave this space.

“Reflection and action must never be undertaken independently.” – Paulo Freire

## SOCIAL MEDIA



Twitter: Use #CanopySummit2017 and follow/mention @CivicCanopy for ongoing updates and live-Tweeting of sessions.



Facebook: You can find The Civic Canopy and Tamarack Institute on Facebook.

# SESSION AND WORKSHOP DESCRIPTIONS

## Tool Sessions

Day 1, Wednesday, November 29, 11:15 AM – 12:15 PM

Session & Presenter(s)	Description
<b>Not Any Story Will Do: Storytelling for Social Change</b> <i>Aspen Room</i>  Speaker: Hanna Nichols	Storytelling weaves deeply within societal and cultural norms. Stories can elicit powerful emotions and actions, spanning generations of families, communities, and societies. Yet, not all stories work the way we might hope when we consider widespread, social change. This tool session will highlight the various ways that stories about individuals, communities, systems, and societies can either promote or inhibit the social change sought. Participants will practice crafting their own powerful story with the potential to change minds and hearts and promote a more just society.
<b>Inclusive Processes to Get to a Common Agenda</b> <i>Crestone A</i>  Speaker: Mark Cabaj	Getting to a common agenda is one of the central challenges in inclusive community change efforts. While most people might agree with this, the how is not as clear. This tool session explores three simple techniques—just a few of the larger tool kit of the participatory methodologies contained in the Social Analysis Systems 2 website—that facilitators and social innovators might use in their work.
<b>Listening Like Your Life Depends on What Another Has to Say</b> <i>Crestone B</i>  Speaker: Michael Donahue & Wendy Talley	This tool session introduces several simple yet wildly effective tools that promote individual and collective listening within a group through actions that create a space for rapid and valued participation. When listening occurs as a creative act, it serves as the foundational key to self-agency and action, while simultaneously serving collaborative efforts. Included in this tool session will be the use of the effective Elephant Rider metaphor and the value of paradoxical curiosity.
<b>Groundbreaking Tools for Inclusive Dialogue and Informed Decision Making</b> <i>Crystal A</i>  Speaker: Lydia Hooper	Join this tool session to learn strategies to foster inclusive dialogue during meetings and large events and maximize the connections in between. Whether you are seeking to strengthen existing relationships or build new ones, becoming an advanced listener is an essential skill for being an effective partner in a network. Attendees will be provided the opportunity to learn new ways to use their existing strengths to improve their ability to listen effectively and capture information valuable for group decision making.
<b>Understanding Context: Practical Exercises for Building Systems Maps</b> <i>Crystal Ballroom</i>  Speaker: Jeff Mohr	Have you ever wanted to build a systems map but struggled with where to start? Or felt that you're diving in too quickly to theories of change and strategy without first understanding the context you're working in? Join this tool session designed to provide hands-on exercises that provide the building blocks to create a systems map.

# Workshop A

Day 1, Wednesday, November 29, 1:15 PM – 2:45 PM

Session & Presenter(s)	Description
<b>Collaborating for Social Change: Overview of Collective Impact</b> <i>Aspen Room</i> Speaker: Bill Fulton	For many communities exploring if a collective impact approach makes sense for them, it can feel like a journey into the unknown with a foreign language and new concepts. This session provides a practical roadmap on how to approach quality, effective collaboration with an overview of the concrete steps involved and what needs to be accomplished. A case study will bring the overall framework to life and help take the mystery out of collective impact.
<b>Capturing Unintended Outcomes: Three Helpful Tools</b> <i>Crestone A</i> Speaker: Mark Cabaj	Any effort to address a complex issue will generate intended and unintended outcomes. And like any outcomes, they may be good, back or ugly, depending on where you stand. This workshop introduces people to three easy to use evaluation techniques to surface, capture, and make sense of such outcomes if and when they emerge.
<b>Moving from Talk to Operationalizing Equity</b> <i>Crestone B</i> Speaker: Erin Mooney	Equity is all the rage these days, with many organizations and collaboratives using all the right words but often failing to achieve meaningful progress. While equity work is hard, we must embrace the challenges and messiness because equity is only achievable if we are truly willing to try. This interactive workshop will dive into the concepts of: systems thinking vs. a charity model, implicit individual bias and how it impacts systems, and the moral/structural differences between top-down and community-driven collective impact work. Participants will explore the values of their organization or collaborative, align those values around equity, and identify clear strategies to share power.
<b>Theory of Change: a Tool to Identify Shared Action</b> <i>Crystal A</i> Speaker: Charmaine Brittain	Theory of Change (TOC) brings stakeholders together by engaging in a process that helps crystalize how a group will obtain its ultimate outcome. It is the opposite of a strategic plan, which typically starts with strategies or interventions. Instead, TOC starts with the end in mind and defines the preconditions necessary to get to the desired state. It is both a process and a product, and is made more powerful as it builds consensus. This workshop will highlight the approach and the facilitation skills necessary to successfully manage developing a Theory of Change in a collaborative process.
<b>Creating Collective Impact through Results Based Accountability</b> <i>Crystal Ballroom</i> Speaker: Deitre Epps	What causes well-intentioned collaborative efforts to flounder? Perhaps what partners think is a common purpose is actually more of a general idea – one open to multiple interpretations. When this happens, frustration may grow and engagement may decrease. Results Based Accountability (RBA) provides a common sense, disciplined framework for partners to develop and track measurable results for clients and communities. This workshop will provide participants with tools needed to deepen their understanding of how to implement and measure progress in each of the conditions of collective impact.

# Workshop B

Day 1, Wednesday, November 29, 3:15 PM – 4:45 PM

Session & Presenter(s)	Description
<b>Authentic Engagement in Action: Endless Possibilities</b> <i>Aspen Room</i>  Speakers: Vaish Hariprasad, Princess Mack, Pos Ryant, Emily Holcomb	How can collaboratives truly engage community members most impacted by an issue as equal partners at the table? What are examples of this being done in a quality way? This session will provide an overview of key approaches to community engagement and the link to social justice. Participants will hear directly from community and family leaders who participate in collaborative initiatives about the successes, challenges and opportunities to more authentically engage those with the lived experience as leaders and decision makers.
<b>Creating a Container for Change: Four Types of Conversations</b> <i>Crestone A</i>  Speaker: Mark Cabaj	One of the most difficult parts of finding a way for people with diverse—often conflicting—values, interests, and positions to come together, is to have good—even fierce—conversations. This workshop explores four types of conversation, developed by Otto Scharmer and his colleagues, which would-be change makers should be able to convene and facilitate in order to set the conditions for deeper, more meaningful, more inclusive collaboration.
<b>Putting Power Behind Your Message: Framing for Social Change</b> <i>Crestone B</i>  Speaker: Hanna Nichols, Kendra Dunn, Patty Boyd	Words can be powerful, so how do we ensure our words have the most potential for changing minds and sparking action? This workshop will go beyond "catchy" messages that elicit emotion and go deeper into how messages can promote (or hinder) the social change we seek. Based on the work of national framing experts at FrameWorks Institute, learn about how social and cultural norms play a key role in whether messages work, and how to craft messages to shift thinking and illicit action. Two local examples will showcase how research-based framing and messaging can be integrated into collaborative work.
<b>Creating and Using Indicator Sets to Drive Change</b> <i>Crystal A</i>  Speaker: Murielle Romine	We work in a fragmented system of social, education, and health services which can result in duplication of efforts, gaps in service, and resource inequity. This workshop will provide a case study of what can happen when cross-sector partners commit to shared goals and spend the time needed to identify a common set of indicators for state and local, public and private partners to align around. Participants will learn about how seven Colorado communities are changing the way they do business, allocating resources and monitoring progress collectively to achieve real impact.
<b>Technology Tools that Promote Collaboration</b> <i>Crystal Ballroom</i>  Speakers: Jeff Mohr, Meghan Chaney	This session will explore a variety of web-based platforms that help promote collaboration and assess network development. Tools include: 1) Kumu, a relationship visualization tool that makes it easy to create and share network, stakeholder and system maps, along with monitor the strength of a network over time; 2) Civic Network, a tool that helps coordinate network activities and information and connect with others working on related initiatives; and 3) Slack, a tool that makes it facilitates communication with others using channels organized by topic. Participants will also get a sneak peek at Compass, a new tool from Kumu, which helps build a better team by mapping the communication patterns from Slack messages.



# Workshop C

Day 2, Thursday, November 30, 10:00 AM – 11:30 AM

Session & Presenter(s)	Description
<b>Co-Creating Solutions for Today's Wicked Questions</b> <i>Aspen Room</i>  Speakers: Paige Backlund Jarquin & Charlene Barrientos Ortiz	Collaborative groups face a multitude of wicked questions- those questions which elude evidence-based responses and require more diverse thinking and adaptive solutions. Following the Building the Field model for authentic community engagement, this workshop will involve participants in an exploration of the deeper meaning of engagement. Participants will be supported to learn about evidence and practice-based approaches that facilitate co-identification and co-creation of solutions with community to address those wicked questions.
<b>Placing the Human at the Center of the System: An Intersection of Human Centered Design and Systems Thinking</b> <i>Crestone A</i>  Speaker: Jim Stephens	This workshop will explore how Human Centered Design can check the biases of a top down model, while encouraging a more empathetic and co-creative approach to creating equitable, diverse, and inclusive communities of opportunity. Together, we will acknowledge how current political, economic, and social systems, built more than a century ago, struggle to meet the needs of our 21st century citizenry – underscoring the need for new design thinking. Participants will practice empathy interviewing and insight gathering, using protocols created by IDEO, Stanford's School, and Elyse Birsel to place people back at the center of our systems.
<b>Transforming the Power of Discourse: Generative Listening in a Divided World</b> <i>Crestone B</i>  Speaker: Alissa Rausch & Joanne Dalton	Collective impact in a divided world requires that partners develop language that reaches outside of our individual socialization and calls others into new ways of engagement. How do we bring more intentionality and inclusivity to our discourse and connections? Participants will explore these issues through a why, how, and what inquiry process, while having an opportunity to work individually and with others to practice listening, inquiry and dialogue skills. Participants will identify actions they will need to take and discover new ways to engage with others to promote civil discourse within their own communities of practice.
<b>Harnessing Data to Grow Impact: Aligning Local Efforts with State Level Indicators</b> <i>Crystal A</i>  Speakers: Heather Huffman, Hanna Nichols, Meghan Chaney	How do you go about creating state and locally aligned shared indicators in an effort to drive statewide impact? This workshop will explore the process a community used to develop a locally adapted set of indicators, aligned with community developed strategies and actions that track to state indicators. Participants will learn how using a Results Based Accountability approach provided the terminology and methods that facilitated alignment across the state and local levels. Attendees will be encouraged to share their experiences aligning local efforts toward change with state, regional, and systems-level indicators of progress, and to discuss the possibilities for productive feedback between local and state level collaboratives.
<b>Collaborating with the Enemy: Working with People You Don't Agree With, Like or Trust</b> <i>Crystal Ballroom</i>  Speaker: Mark Cabaj	In his latest book, Collaborating with the Enemy, celebrated social change pioneer Adam Kahane argues that in order to make progress on tough issues, we need to be able to work with people we don't agree with, like or trust. This includes being aware of the three options to collaboration and being prepared to embrace a counter-culture approach to 'stretch' – rather than 'conventional' – collaboration. This workshop introduces people to the main ideas of the new book and facilitates a dialogue on its implications for their own work.

# Workshop D

Day 2, Thursday, November 30, 12:30 PM – 2:00 PM

Session & Presenter(s)	Description
<p><b>Enhancing Skills to Access, Understand and Use Data Sets</b> <i>Aspen Room</i></p> <p>Speaker: Ryan Ferriman</p>	<p>Your collaborative has defined the results you seek to achieve and has identified indicators to monitor progress. Now you feel stuck on which data source(s) to use and how to communicate what the data says and means. This workshop will walk participants through the key questions to ask of potential data sources, identify approaches to comparing data sets, unpack common misconceptions around available data sets, and share best practices for sharing and communicating data. Participants are encouraged to come prepared with a data challenge to explore.</p>
<p><b>Intelligent Failure</b> <i>Crestone A</i></p> <p>Speakers: Mark Cabaj &amp; Sara Amberg</p>	<p>Social innovators trying to tackle complex issues can only make progress through a process of trial and error. The trick is to make (inevitable) failures become intelligent and productive rather than sources of embarrassment and things to avoid. This workshop explore a step by step approach to spotting, understanding, and adapting to failures in a way that continues to move a group towards success.</p>
<p><b>Activating Purpose: How the Business World is Changing Philanthropy</b> <i>Crestone B</i></p> <p>Speakers: Eddie Koen &amp; William Browning</p>	<p>Solving the most complex social problems requires a different type of philanthropic thinking and requires innovative approaches for engaging businesses and corporate investment. This session will share data on business engagement trends from across the United Way network, shedding light on how organizations should be positioning their work differently. Collective impact and place-based models have specific value to these new investment preferences. Participants will explore trends and innovative models and enjoy productive, facilitated discussion.</p>
<p><b>Operationalizing the Backbone: From the Me to the We</b> <i>Crystal A</i></p> <p>Speakers: Bill Fulton, Becky Hoffman, Bobbie Watson &amp; Frankie Angulo-Olaiz</p>	<p>When the original collective impact article came out in 2011, it galvanized communities across the country to explore new ways of working together. But many quickly learned that it is much easier to define a model than to operationalize a new way of doing business. This session will explore the practical side of operationalizing the role of backbone leadership that moves from isolated impact to collective impact. Three experienced leaders will share their approaches to a set of core questions each community must answer as it embarks on the difficult work of moving "the me to the we." This includes clearly defining roles and accountability, how to authentically engage community members to own the work, and how to ensure a spirit of equity oriented toward the good of all.</p>
<p><b>What Building Equitable Systems Looks Like in Action</b> <i>Crystal Ballroom (1-2pm)</i></p> <p>Speaker: Nita Mosby Tyler</p>	<p>Expanded conversation about the intersection of collaboration and equity.</p>

## Featured Speakers

### Mark Cabaj

**Tamarack Institute, President of Here to There Edmonton**

Mark is President of the consulting company From Here to There and an Associate of Tamarack – An Institute for Community Engagement. Mark has been a policy maker, philanthropist, practitioner and activist in community change for over twenty years.

While studying the Solidarity movement in Krakow, Poland, in mid-1989, Mark experienced a variety of tumultuous events that signaled the end of communism in Eastern Europe. He stayed to experience the rebirth of the region and worked as an Investment Advisor in Poland's Foreign Investment Agency, the Foreign Assistance Coordinator for Grants in the new Ministry of Privatization, and the Mission Coordinator for the creation of the United Nations Development Program's first regional economic development initiative in Eastern Europe.

Back in Canada, Mark was the Coordinator of the Waterloo Region's Opportunities 2000 project (1997-2000), an initiative that won provincial, national and international awards for its multi-sector approach to poverty reduction. He served briefly as the Executive Director of the Canadian Community Economic Development Network (CCEDNet) in 2001. From 2002 to 2011, he was Vice President of the Tamarack Institute and the Executive Director of Vibrant Communities Canada.

Mark is currently focused on how diverse organizations and communities work together to tackle complex issues, on social innovation as a "sub-scene" of community change work, and on strategic learning and evaluation. He has played a big role in promoting the emerging practice of collective impact, social innovation and developmental evaluation in Canada.

Mark lives in Edmonton, Alberta (Canada) with his wife Leann and their children Isaiah and Zoë.



# Bill Fulton

## Founder and Co-Executive Director, The Civic Canopy

Bill Fulton is the founder and co-executive director of The Civic Canopy, a leading-edge nonprofit that is “building a culture of collaboration that drives transformative change.” He is a leader in the field of collaborative process design, small and large group facilitation, and applying research from multiple fields to the practical needs of improving communities. Bill founded The Civic Canopy in 2003 to create a comprehensive community change platform to help communities collaborate more efficiently and effectively. As Co-Executive Director, he provides the theory and research-base that undergirds the organization’s mission, acts as lead facilitator on a portfolio of projects, and coaches team members and partners to increase their skills in quality collaboration. He has successfully facilitated hundreds of collaborative processes and strategic planning initiatives with groups in private, public and nonprofit sectors, ranging from single day retreats to multi-year policy development initiatives.



Prior to founding The Civic Canopy, Bill was a high school teacher, national educational consultant, and then started his own corporate and civic consulting firm, Civil Conversations LLC. He has helped launch both local and national start up organizations, and has provided technical assistance and coaching to clients in all stages of the organizational life cycle. He has an undergraduate degree in history from Brown University, an MA in Curriculum and Instruction from the University of Colorado at Denver, and a Ph.D. from the University of Denver and Iliff School of Theology focusing on dialogue and social change. In an age of increasingly global-and often conflicting-perspectives, Bill has a passion for bringing the best ideas to a conversation and helping participants transform conflict into collaborative ways to solve problems.

# Nita Mosby Tyler

**Founder and Chief Catalyst, The Equity Project, LLC**

Dr. Nita Mosby Tyler is the Chief Catalyst and Founder of The Equity Project, LLC – an entity designed to support organizations and communities in building diversity, equity and inclusion strategies. She is the former Senior Vice President and Chief Inclusion Officer for Children’s Hospital Colorado – the first African American woman to hold that position in the organizations 100+ year history. She is also the former Executive Director of the Office of Human Resources for the City and County of Denver – the first African American woman to hold that position in the 63+ year history of the agency. Dr. Mosby Tyler, a consultant accredited by the Georgetown University National Center for Cultural Competence, is nationally recognized for her equity work with non-profit, community, government and for-profit organizations.



In her work, Dr. Mosby-Tyler specializes in the development and delivery of leadership, equity, diversity, cultural responsiveness and inclusiveness training programs and strategies. Some of her clients and collaborative efforts include the University of Colorado Hospital, The Aurora Police Department, The Center for Trauma and Resilience, Agency for Human Rights and Community Relations – The City and County of Denver, The ACLU of Colorado, ProLogis, Willis Towers Watson, The GLBT Community Center of Colorado, The Boulder County AIDS Project, The Mayor’s Commission on Aging, Denver Police Department, Colorado Convention Center, Jefferson County Sheriff Department, Colorado State Patrol, RedLine, Earth Force, Center for Progressive Leadership, the Blue Bench, The African Community Center, the Colorado Coalition Against Domestic Violence, the Colorado Organization for Victim Assistance, Denver Office of Strategic Partnerships – The City and County of Denver, Donor Alliance, Nurse-Family Partnership, Denver Sheriff Department, The Denver Foundation, Community Resource Center – Denver, The Crisis Center, cityWILD, Kid’s In Need of Dentistry (KIND), Mental Health America-Colorado, Denver Mayor’s African American Commission, Bringing Back the Arts, the National Coalition on Donation, Donor Awareness Council, Colorado Bar Association Leadership Training, Denver Mayor’s GLBT Commission, Adams County Government, The Aurora Chamber of Commerce, and many more.

# Deitre Epps

## Senior Consultant, Clear Impact

Deitre Epps is a partner and senior consultant with Clear Impact. She provides coaching, training, facilitation and technical assistance to senior management and professional staff on local community outcomes, performance accountability and improvement. Some of her recent clients include the San Francisco Department of Public Health, Colorado Trust, the Children’s Trust of Miami-Dade County, Benchmarks for Better Vermont, and the U.S. Virgin Islands Children and Families Council.

Ms. Epps was previously the founding director of the Baltimore School Readiness Initiative, a city-wide effort which contributed to an increase in kindergarten readiness from 27% to 58% over four years using the Results-Based Accountability framework. She also provided coaching and facilitation for the Annie E. Casey Foundation’s Leadership in Action Program, a results-based leadership program designed to equip local leaders to produce measurable results. Ms. Epps is the author of “Achieving Collective Impact with Results-Based Accountability,” a white paper on the intersection of RBA and Collective Impact. She is regularly asked to speak and provide training sessions at conferences and seminars around the world including the 2013 National Association of Planning Councils Conference and the Community Indicators Consortium Impact Summit.

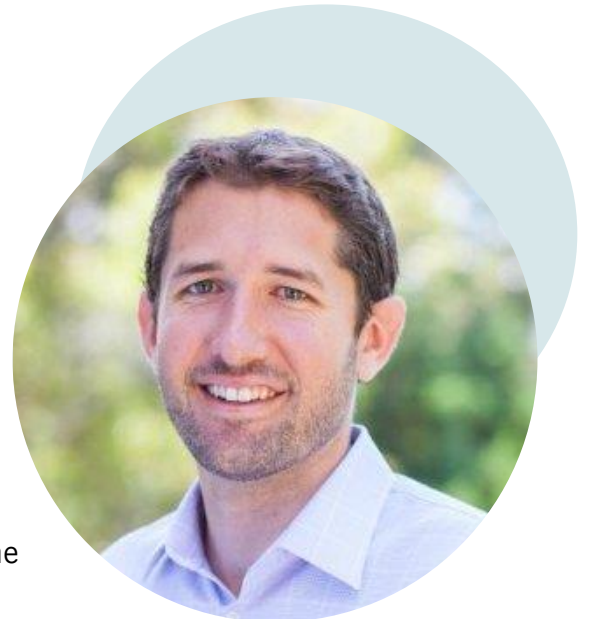
Committed to cultural proficiency, Ms. Epps works to facilitate effective cross-cultural interactions, supporting individuals, agencies, systems and communities to work collaboratively in an increasingly diverse world and providing leaders with tools to create effective policies and practices. Ms. Epps holds a bachelor’s of science degree in microbiology and a master’s of science degree in human services administration.



# Jeff Mohr

## Co-Founder and CEO, Kumu

Jeff Mohr is the CO-Founder and CEO of Kumu Inc. Along with his brother Ryan, Jeff created Kumu as a collaborative platform to track, visualize and leverage relationships. He supports a community approach to understanding that there can be simple solutions to complex problems, based on changing behaviors and system dynamics. Kumu provides the tools to transform data into beautiful maps telling compelling stories, so partners can make the impact desired in the world.



# THANK YOU TO THE COLLECTIVE IMPACT SUMMIT SPONSORS

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## CANOPY CATALYSTS

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## THANKS TO OTHER CONTRIBUTORS

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THE CIVIC CANOPY

# COLLECTIVE IMPACT SUMMIT

**Building a Culture of Collaboration**

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